

## Student Complaints

Students not satisfied with the decisions of the Luther Rice administration have the freedom to contact the following agencies:

### \*Residential Students

Georgia Nonpublic Postsecondary Education Commission  
2100 East Exchange Place, Suite 203  
Tucker, Georgia 30084-5313  
(770) 414-3300

### \*Distance Education Students

GA-SARA  
2082 East Exchange Place, Suite 220  
Tucker, GA 30083  
<https://gnpec.georgia.gov/student-resources/student-complaints/ga-sara-online-student-compliant-form>

Southern Association of Colleges and Schools Commission on Colleges (SACSCOC)  
1866 Southern Lane  
Decatur, GA 30033-4097  
404-679-4500  
[www.sacscoc.org](http://www.sacscoc.org)

Association of Biblical Higher Education (ABHE)  
5850 T. G. Lee Blvd. Suite 130  
Orlando, FL 32822  
407-207-0808  
[info@abhe.org](mailto:info@abhe.org)

Transnational Association of Christian Colleges and Schools (TRACS)  
15935 Forest Road  
Forest, VA 24551  
434-525-9539  
[info@tracs.org](mailto:info@tracs.org)

Luther Rice College and Seminary is accredited by the Southern Association of Colleges and Schools Commission on Colleges (SACSCOC) to award baccalaureate, masters, and doctorate degrees. Questions about the accreditation of Luther Rice College and Seminary may be directed in writing to the Southern Association of Colleges and Schools Commission on Colleges at 1866 Southern Lane, Decatur, GA 30033-4097, by calling (404) 679-4500, or by using information available on SACSCOC's website ([www.sacscoc.org](http://www.sacscoc.org)).

Luther Rice is accredited by the Commission on Accreditation of the Association for Biblical Higher Education (ABHE), to grant certificates and degrees at the Associate, Baccalaureate, Master's, and Doctoral levels. Initial accreditation was granted on February 19, 2014, in light of

the commission's judgment that the institution complies with ABHE's Standards, including documentation of the appropriateness, rigor, and achievement of its stated student learning outcomes and all other Title IV eligibility requirements. ABHE may be contacted at 5850 T.G. Lee Blvd, Suite #130, Orlando, FL, 32822, or by phone at 407-207-0808. ABHE is recognized by the United States Department of Education (USDE) and the Council for Higher Education Accreditation (CHEA).

Luther Rice is a member of the Transnational Association of Christian Colleges and Schools (TRACS) [15935 Forest Road, Forest, VA 24551, Telephone: 434-525-9539, email: [info@tracs.org](mailto:info@tracs.org) ([www.tracs.org](http://www.tracs.org))], having been awarded Reaffirmed status as a Category IV institution by the TRACS Accreditation Commission on April 21, 2015; this status is effective for a period of ten years. TRACS is recognized by the United States Department of Education (USDE), the Council for Higher Education Accreditation (CHEA) and the International Network for Quality Assurance Agencies in Higher Education (INQAAHE).

### **\*SARA Student Complaint Process**

1. Follow the complaint procedure for the institution. GA-SARA instructions/flow chart: <https://nc-sara.org/sara-student-complaints-0>
2. If the complaint was not resolved the student has a right to file a complaint with the state:  
File a complaint with the institution's home state SARA State Portal Entity (SPE)
  - i. Georgia Nonpublic Postsecondary Education Commission (GNPEC)  
2082 E Exchange PI, Suite 220  
Tucker, GA 30084
  - ii. Online complaint form: [GNPEC Complaint Form | Georgia Nonpublic Postsecondary Education Commission](#)
3. The institutions home state SARA SPE has final authority in SARA complaints.
4. The institutions home state SARA SPE notifies your locations SARA SPE.
5. The process is concluded.
6. Quarterly, SARA SPEs report the status of complaints to NC-SARA. Complaint reports are listed on the NC-SARA website, <https://nc-sara.org/>.